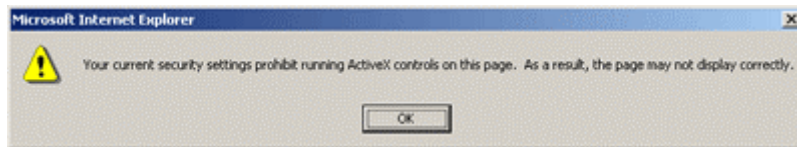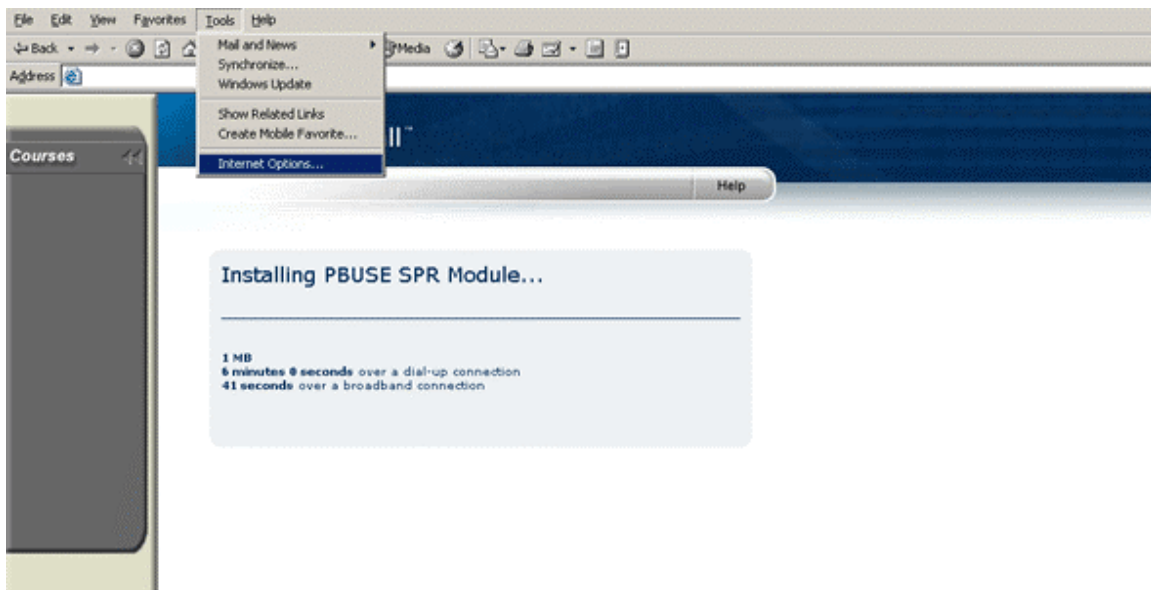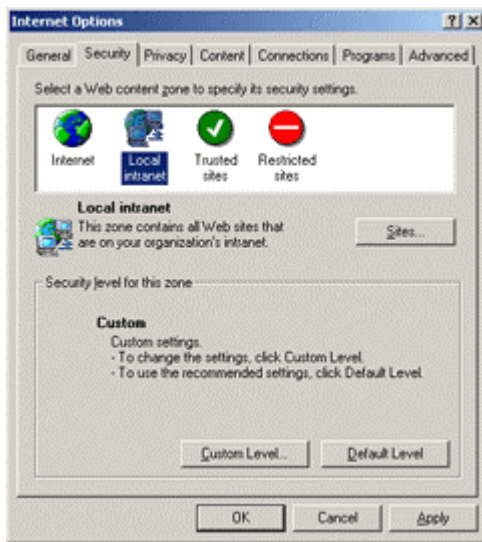## Installation Problems

During installation you may encounter a problem and receive error message below. You will not be able to proceed with the installation until security settings have been changed for your browser.
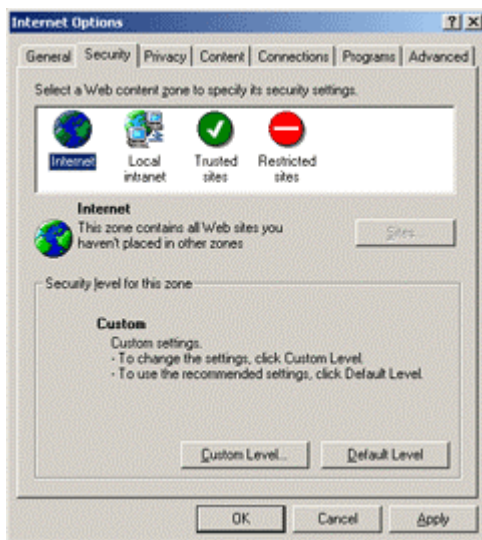


1. Select tools from the Internet Explorer menu bar and then select Internet Options.
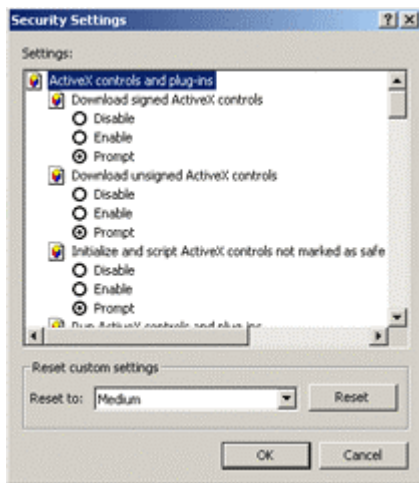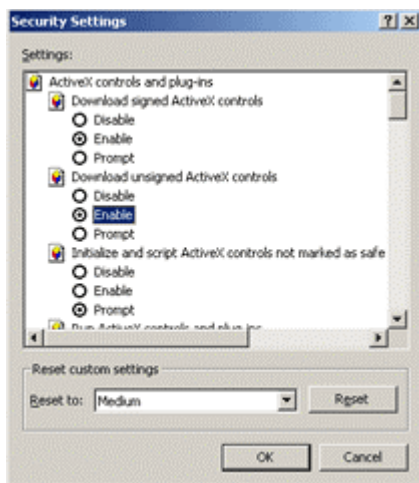
2. Select the security tab.



3. Select the Internet icon, and then click the button labeled Custom Level.

4. Select the radio button labeled "enable" under Download signed Active X controls.



5. Select the radio button labeled "enable" under Download unsigned Active X controls, and then click OK to save all changes.



6. Finally, click the Yes button.